

MONTANA STATE PLAN & POLICY MANUAL
CHAPTER EIGHT

Policy Number: 8.7
Benefits Lost, Stolen or Destroyed in a House Fire
Effective/Revised Date: October 1, 2012

Title: WIC Benefits Lost, Stolen or Destroyed in House Fire

Purpose

To provide guidance on dealing with benefits which are lost, stolen or destroyed in a house fire.

Authority

State Policy

Policy

Lost or stolen benefits may not be reissued. Benefits destroyed in a house fire may be reissued when proof of the house fire has been provided.

I. Lost or Stolen Benefits

- A. Benefits reported lost or stolen will not be replaced.
- B. Participants will be advised to treat benefits like cash upon issuance.

II. Benefits Destroyed in a House Fire

- A. Participant or parent/guardian will provide documentation of the fire.
 - 1. Fire Marshall report
 - 2. Insurance company claims verifying fire and loss
 - 3. Newspaper article or report of fire
- B. Discuss with the participant which benefits were not redeemed then confirm with the State WIC Office.
- C. Explain to the participant or parent/guardian if a double issuance has occurred, he/she may be required to reimburse the Montana WIC Program.
- D. Reissue the benefits destroyed in the fire.
- E. Actual WIC foods destroyed in the fire will not be replaced.